



**ATTENTION ST. PAUL'S RESIDENTS, FAMILY MEMBERS AND TEAM MEMBERS – The Villas, The Heritage, and The Ridgewood**

**09/01/2020 COVID-19 UPDATE** – *please read this in its entirety.*

St. Paul's Senior Living Community, Greenville, PA, continues to adjust its action plan in response to information, recommendations and requirements shared by the Centers for Disease Control (CDC), Centers for Medicare and Medicaid Services (CMS) the Pennsylvania Department of Health (PA-DOH) and others. As you know, St. Paul's serves a fragile population and we have a responsibility to implement a plan of action to protect our population and our workforce. ***Please keep in mind that all of the steps we are taking are in the best interest of the health and safety of residents and staff.*** Also note, that our plan of action is subject to change as new information becomes available.

**IMPORTANT VILLAS UPDATE:**

- We will be able to resume outside visits this Thursday, 9/3/2020 according to guidance of the PA Department of Health.
- Visits must be scheduled in advance and are held in designated outside areas only. Alternative inside areas may be used during inclement weather consistent with PA DOH guidance received.
- Designated outside areas include the chat box located to the left of the main entrance of The Villas, and in the Villas fountain courtyard.
- Visits must be scheduled by calling the receptionist at least 24 hours in advance.
- Visiting hours will generally be daily from 9:00 AM-11:00 AM and 2:30 PM – 4:30 PM. ***Please note the change in the afternoon hours.***
- Evening hours will be available on Mondays and Wednesdays from 6:00 PM-7:30 PM.
- There will be NO EVENING HOURS on Labor Day. Visits are limited to one visit per week.
- We are only scheduling one week at a time.
- Visits are limited to 30 minutes. This timeframe allows us to provide visitation opportunities to all residents.
- Visits are limited to two family members or friends.
- All visitors must bring their own mask and wear it **during the entire visit** on our campus.
- Prior to your visit, ALL visitors must be screened at the Villas. This area is located just inside the Villas front entrance.
- Following your successful screening, you will be directed to your Host or Hostess. Your Host or Hostess will then review visitation guidelines including social distancing, masks and proper hand hygiene. In addition, they will provide you with instruction on proper sanitization of the family visiting space to be completed when the visit is finished.
- Please arrive to your visitation area no early than 5 minutes before your scheduled time. Early arrival will require you to wait in your vehicle.
- Visits through a glass door or window are still available.
- Life Enrichment team members continue to coordinate video calls via Facetime or Skype. Please reach out to them to schedule a visit in advance.

- **Beauty Shop Services at The Villas**

- Also, effective Thursday, September 3, 2020 our beauticians will begin providing services on a scheduled basis.
- Only one beautician will be in a shop at any given time.
- We will continue with prioritizing haircuts. Once cuts are completed throughout the buildings then the beauticians will move on to color and perm services.
- Once the beauticians are caught up with all immediate needs they will revert to a revised schedule by appointment that accommodates residents with only one beautician at a time in each shop.

- **General for The Villas, The Heritage and The Ridgewood:**

- We continue to recruit volunteers to help us with the management of all of our visits, now and in the future. We are training volunteers to serve as HOSTS/HOSTESSES. *We invite family members who may be interested in helping connect residents with their families to register as a volunteer and help support this initiative.* If you or another family member is interested in volunteering, please reach out to Rose Hoffman, Director of Volunteer Services 724-588-9613 ext. 1135 or [rhoffman@sp1867.org](mailto:rhoffman@sp1867.org).
- **We continue to post all of our Resident & Family Bulletins on our website ([www.stpauls1867.org](http://www.stpauls1867.org)).** Once posted, we notify family members via text message to their cell phones that a new bulletin is available. We invite you to add family members to the text distribution list by emailing Rita Clemente, VP of Community Relations at [rclemente@sp1867.org](mailto:rclemente@sp1867.org) and include the family member's name and cell phone number, and the resident's name and the location in which the resident resides.

If you have any questions regarding this communication or St. Paul's Plan of Action please contact Tammy Lininger, administrator of The Villas; Leann McCurdy, Director of Nursing, or Teresa Heckman, Assistant Director of Nursing.

Please monitor our website ([www.stpauls1867.org](http://www.stpauls1867.org)) and Facebook page (stpaulsseniorlivingcommunity) for updated information as our guidelines are subject to change.