



March 18, 2020

A Letter from Our President and CEO

Greetings:

The past two weeks have been filled with many significant challenges for all as we prepare as a nation to manage and combat COVID-19. Each and every one of us has been affected in one way or another; it has created a roller coaster of emotions and much discussion both at work and socially.

As you know, St. Paul's and other Senior Living Communities across this great nation are honored with caring for a population that are extremely vulnerable to COVID-19. Collectively, we all have had to make very difficult decisions that significantly impact the daily lives and environments of those we serve.

Even though these are challenging times, we have so much to be thankful for. Those we serve have been grateful and understanding for the measures put in place to help keep them safe and healthy even though it has come with tremendous sacrifice. We are blessed to have supportive family members who have accepted the restrictions in order to protect their loved ones. We have team members who act selflessly and compassionately every minute of every day to deliver excellent resident centered care. Furthermore, our entire team's commitment and flexibility has created a calming environment during this stressful time. Lastly, we are coming together as a community at large to tackle and achieve a common goal. All of these are tremendous blessings.

As we look toward the future, there continues to be a sense of uneasiness as none of us can place a date on the calendar as to when this will all be over. We hope for the best and plan for the daily challenges. We continue to recognize the disruption and consequences our necessary actions have caused and are truly fortunate to have an organization full of great individuals committed to doing everything they can to alleviate these burdens.

Thank you again, for all your patience, understanding, sacrifices, selflessness and willingness to be part of a solution that will no doubt benefit the greater good.

Sincerely,

A handwritten signature in black ink that reads "Chris Wright".

Chris Wright, NHA
President and CEO