



ATTENTION: HERITAGE AND RIDGEWOOD RESIDENTS, FAMILY MEMBERS AND TEAM MEMBERS

IMPORTANT – 11/7/2020 COVID-19 UPDATE – *please read this in its entirety.*

In accordance with shared recommendations from the Centers for Disease Control (CDC), Centers for Medicare and Medicaid Services (CMS), the Pennsylvania Department of Health (PA DOH) and others, St. Paul's is in the process of administering our weekly widespread team member and resident COVID-19 testing.

As part of our weekly screening testing, we are required to test both staff and third party healthcare workers who provide services to our residents in The Heritage and The Ridgewood. We were informed by our lab late last night that one of our third party health care workers tested positive.

Upon investigation, we noted that at no time did they have close contact with any resident or team member without the use of full personal protective equipment (PPE), which includes an N95 mask, gown gloves and eye protection. Based on guidance from CMS, CDC, PA DOH and others, these circumstances do not present a risk of transmission.

As a precautionary measure, we are going to continue to test all Heritage and Ridgewood residents and team members weekly, including those residents living in Jones Serenity Circle and Jones Serenity Lane. At this point, the guidance available does not indicate that isolation procedures would be required for this instance. However, are still working through the details and will provide additional information to you when it becomes available.

We continue to follow the recommendations of the PA DOH regarding "yellow zones" for neighborhoods impacted by previous potential exposures in The Heritage 1st, 2nd and 3rd floors; and all of The Ridgewood.

- Residents in these yellow zones continue in their 14-day quarantine.
- Visitation continues to be suspended. Only end of life/compassionate care visits are permitted at this time with the exception of areas following isolation protocols, i.e. yellow zones. Virtual visits can be scheduled through Life Enrichment.
- Beauty and Barber services continue to be suspended.
- Enhanced personal protective equipment, including N95 masks, gowns, face shields, etc., is required for all team members in any designated yellow zone.
- Ongoing team member education is in place to reiterate the proper use of personal protective equipment, navigation between neighborhoods only when necessary, navigation within the building outside of resident areas when necessary, etc.

If you have any questions regarding this communication or St. Paul's plan of action please contact Robin Knight, VP of Personal Care Services, Dianna Jones, Administrator at The Heritage or Mickie Chapman, Administrator at The Ridgewood.