



5/28/2021

Greetings! This memo is being sent as we expect a high volume of visitors in The Heritage this Memorial Day weekend. As such, we are adjusting our weekend hours for this weekend ONLY as follows:

Visitation Memorial Day weekend:

- Saturday: visitation is 9:00 a.m. to 11:00 a.m. and 1:00 p.m. to 4:00 p.m.
- Sunday: visitation is 9:00 a.m. to 11:00 a.m. and 1:00 p.m. to 4:00 p.m.
- Monday visitation is from 9:00 to 11:00 a.m. and 2:00 p.m. to 4:00 p.m.
- Please remember, if your resident has not been fully vaccinated, you must schedule a visitation time by calling The Heritage receptionist.

Visitation guidelines:

- Prior to any visit, visitors must complete a Covid-19 screening in The Heritage lobby. First-time visitors using the screening kiosks will be required to register at the kiosk.
- Please do not visit if you are sick.
- Visits should be limited to three visitors per resident at one time.
- Visitors may only visit one resident during a particular visitation (the resident in which you plan to visit is identified during the screening process).
- Remember to screen each time you visit. If you visit in the morning and again in the afternoon you must screen twice.
- During the visit, both the resident and the visitors are to remain masked at all times.
- According to the guidance, residents who are vaccinated will now have opportunities for physical contact with loved ones. This contact should be limited and brief and social distancing protocols should be followed when not engaged in such contact.
- Hand hygiene for both the resident and the visitors before, during and after the visit is critical.
- Visitors are not permitted in the dining rooms or other common areas.
- Visits are not permitted if the resident is quarantined or under transmission-based precautions
- Visitors are welcome to bring a pet. Pets must be on a leash and the pet's vaccination record must be on file in the administration office. In addition, proper hand hygiene should be completed by the resident prior to the visit with the pet and immediately following the visit.
- While the positivity rate remains below 10% we are permitting residents to leave the building. We ask that you use sincere discretion as to the importance of the trip since there continues to be some transmission risks. Masking, social distance, and hand hygiene are required.

If you have any questions regarding this communication or St. Paul's plan of action please contact Dianna Jones, Administrator at The Heritage.