ATTENTION: VILLAS RESIDENTS, FAMILY MEMBERS AND TEAM MEMBERS

IMPORTANT – 4/12/2021 COVID-19 UPDATE – please read this in its entirety.

In accordance with shared recommendations for the Centers for Disease Control (CDC), Centers for Medicare and Medicaid Services (CMS), the Pennsylvania Department of Health (PA DOH) and others, we are required to notify you each time there is a change or development in our Covid-19 status, including new cases among residents and/or team members. We are also required to notify you if we admit a resident with a Covid-19 diagnosis even if they have met the criteria for discontinuation of transmission-based precautions.

According to guidance we continue to perform widespread testing of all team members once per week at various times throughout the week. Team members who present with symptoms consistent with Covid-19 are taken off the schedule and advised to consult with their clinician. In addition, we are testing residents who present with symptoms consistent with Covid-19.

We’ve been notified that one of our team members from an ancillary department tested positive for Covid-19. The results of our contact tracing indicated that there was no close contact with residents or direct care workers within the defined transmission window. Therefore, VISITATION WILL RESUME EFFECTIVE 4/13/2021

Since November 2020, we have had a total of 55 residents and 79 team members at the Villas test positive for Covid-19. We have also had six third party health care workers who provide services to our residents test positive for Covid-19. Furthermore, we have admitted eleven residents who have tested positive and had met the criteria for discontinuation of transmission-based precautions upon admission and one resident from elsewhere on campus who tested positive.

Visitation Guidelines

- Visitation hours are as follows (Please note that our hours on the weekend are different than weekdays):
  - Monday through Friday – visitation begins at 9:00 a.m. and ends at 11:00 a.m. Visitation begins again at 2:00 p.m. and ends at 4:00 p.m.
  - Mondays and Wednesdays - visitation begins at 6:00 p.m. and ends at 7:30 p.m.
  - Saturdays – visitation begins at 9:00 a.m. and ends at 11:00 a.m.
  - Sundays – visitation begins at 2:00 p.m. and ends at 4:00 p.m.
- Fully-vaccinated residents may now have visitors in their rooms. Visits may only take place in the resident’s room or outdoors when weather permits. Common areas are not to be used for visitation. In shared private rooms, both curtains should be closed for privacy.
- Visits with fully vaccinated residents can be with visitors who are also fully vaccinated as well as those who are not fully vaccinated during visiting hours ONLY.
Visits for residents who are not vaccinated must be scheduled through the receptionist and will be held in a designated area with both parties masked and socially distanced. Visitation for unvaccinated residents is limited to twice per week for one hour per visit. In this case, visitors may only schedule one visit at a time.

Please do not visit if you are sick.

Visitors must complete a Covid-19 screen in The Villas lobby each time you visit. If you visit in the morning and again in the afternoon you must screen twice. First-time visitors using the screening kiosks will be required to register at the kiosk.

Visitors may only visit one resident during a particular visitation (the resident in which you plan to visit is identified during the screening process).

Visitation is limited to 2 visitors at a time. Children of any age count for one visitor. If more than two family members are here to visit a resident, family members who are waiting to visit, must wait outside or in their car. Please communicate visitation plans within each family to prevent multiple visitors showing up at one time.

During nice weather, outside visitation is welcomed and encouraged. You may only visit in outside areas that are immediately accessible from your loved one’s neighborhood or the fountain courtyard. You may not enter another resident neighborhood to get to an outside area. Please feel free to ask the receptionist or supervisor for assistance if needed.

During the visit, both the resident and the visitors are to remain masked at all times. Visitors are to provide their own surgical or cloth mask. Surgical masks are preferred. Bandanas and gators are not permitted.

Visitors are welcome to bring a pet. Pets must me on a leash and the pet’s vaccination record must be on file in the administration office. In addition, proper hand hygiene should be completed by the resident prior to the visit with the pet and immediately following the visit.

Given masking requirements from CMS we are not permitting food or beverages during visitation.

According to the guidance, residents who are vaccinated will now have opportunities for physical contact with loved ones. This contact should be limited and brief and social distancing protocols should be followed when not engaged in such contact.

Hand hygiene for both the resident and the visitors before, during and after the visit is critical.

Visitors are asked to adhere to the visitation times noting that the end time is the time in which all visitors should have exited the building.

Visitors are not permitted in the dining rooms or other common areas.

Visits are not permitted if the resident is quarantined or under transmission-based precautions.

We ask visitors to help ensure that residents are wearing their masks and using hand sanitizer before, during and after the visit. It takes effort from all of us to keep our residents safe.

If you have any questions regarding this communication or St Paul’s plan of action please contact Tammy Lininger, Administrator at the Villas or Leann McCurdy, Director of Nursing at the Villas.