



ATTENTION: RIDGEWOOD RESIDENTS, FAMILY MEMBERS AND TEAM MEMBERS

IMPORTANT – 9/11/2021 COVID-19 UPDATE – *please read this in its entirety.*

In accordance with shared recommendations for the Centers for Disease Control (CDC), Centers for Medicare and Medicaid Services (CMS), the Pennsylvania Department of Health (PA DOH) and others, we are required to notify you each time there is a change or development in our Covid-19 status, including new cases among residents and/or team members. We are also required to notify you if we admit a resident with a Covid-19 diagnosis even if they have met the criteria for discontinuation of transmission-based precautions.

We continue to perform testing of team members as per Department of Health guidance. Team members who present with symptoms consistent with Covid-19 are taken off the schedule and advised to consult with their clinician. In addition, any resident(s) who present with symptoms consistent with Covid-19 are tested.

We were notified today that one of our team members tested positive for Covid-19.

Therefore, effective immediately we are required to place The Ridgewood into Yellow Zone precautions. This will suspend visitation, communal dining, group activities, etc. for at least 14 days. We will begin testing all residents and team members immediately and report those results to you as soon as they become available. We will test any symptomatic individuals as necessary and perform routine testing again next week and the week after on all residents and team members. We will continue to keep you apprised as important information becomes available. We apologize for these inconveniences, but the safety of those we serve is at the forefront of our decision making.

We appreciate everyone's support and understanding. If you have any questions regarding this communication or St. Paul's plan of action, please contact Mickie Chapman, administrator of The Ridgewood, or Robin Knight, VP of Personal Care Services.