



**ATTENTION ST. PAUL'S RESIDENTS AND FAMILY MEMBERS – The Villas, The Heritage, and The Ridgewood**

**8/28/2020 COVID-19 UPDATE** – *please read this in its entirety.*

St. Paul's Senior Living Community, Greenville, PA, continues to adjust its action plan in response to information, recommendations and requirements shared by the Centers for Disease Control (CDC), Centers for Medicare and Medicaid Services (CMS) the Pennsylvania Department of Health (PA-DOH) and others. As you know, St. Paul's serves a fragile population and we have a responsibility to implement a plan of action to protect our population and our workforce. ***Please keep in mind that all of the steps we are taking are in the best interest of the health and safety of residents and staff.*** Also note, that our plan of action is subject to change as new information becomes available.

**WEEKLY UPDATE:**

- Again, this week we are pleased to share that we have no new COVID-19 cases in nursing care or personal care. We continue to test residents as indicated. Any positive cases will result in a Bulletin to residents, family members and team members.
- **The Villas:**
  - We look forward to resuming outside visits SOON at The Villas according to the guidance of the PA Department of Health and will let you know when that opportunity is available.
  - Inside family visits remain limited to End-of-Life visits.
  - We are transporting residents out for ESSENTIAL medical appointments ONLY.
  - ALL team members must continue to wear masks while on duty.
  - Residents should be wearing a mask when outside of their rooms or apartments as tolerated.
  - Visits through a glass door or window are still permitted – however, the door or window MUST remain closed.
  - Life Enrichment team members continue to coordinate video calls via Facetime or Skype. Please reach out to them to schedule a visit in advance.
- **The Heritage and The Ridgewood:**
  - Personal Care will be moving to the next step in the re-opening process beginning Tuesday, September 1, 2020. These following guidelines apply:
    - Residents of The Heritage and The Ridgewood will be able to have INDOOR visitation as well as outdoor visitation. Window visits and virtual visits will still be available. Visits MUST be pre-scheduled during available visitation times with the receptionist.
    - Dining services at Heritage will move back to the dining rooms for all residents. Residents are to wear masks to and from the dining room and maintain social distancing.
    - The current dining guidelines at The Ridgewood will remain the same – separate seating times and socially distanced dining.
    - Non-essential personnel (i.e. Without Walls Companions, etc.) will be permitted in the Heritage and The Ridgewood. All non-essential personnel will be screened at The Villas before going to The Heritage or The Ridgewood.

OVER

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- Activities will be offered for residents for groups of ten (10) or less while social distancing and wearing masks. Life Enrichment outings are permitted for residents unexposed to COVID-19.
- These guidelines remain in place for ALL visitation at The Heritage and Ridgewood:
  - Visits are limited to two (2) visitors per resident.
  - Visits are limited to thirty (30) minutes. However, other arrangements can be made if visitors traveling longer distances.
  - Residents are permitted to have visitors more than once per week.
  - Visitors must be screened at The Villas before going to The Heritage or The Ridgewood.
  - Once seated, visitors and residents MUST remain in their seats until the visit is concluded. Please DO NOT move chairs at any time during a visit.
  - Visitors and residents MUST wear masks AT ALL TIMES during a visit.
  - Food is not to be consumed during any visits. **Masks must remain on** at all times.
  - Most importantly, if a family member wishes to bring something in to give the resident during a visit, we ask that you give it to a team member to pass on to the resident. The same applies if a resident wishes to give the family member something. We ask that visitors and residents DO NOT pass items directly to each other. Social distancing MUST be maintained during the visit.
  - If family members or friends has anything that needs delivered to a resident at any other time, items can be delivered to front door of The Heritage or The Ridgewood. A team member will deliver it to the resident from that point. For deliveries only, family members and friends do not need screened at The Villas.
  - **Please consider, these guidelines are designed to keep our residents and team members safe and healthy. If visitors do not follow these guidelines, they may be asked to leave. By not following guidelines visitors may jeopardize future visits for themselves and all other residents and their visitors.**
- Families are permitted to *accompany residents for medical appointments in special circumstances only*. Residents and family members MUST WEAR THEIR MASKS THE ENTIRE TIME THEY ARE TOGETHER. Also, family members are not permitted to take a resident anywhere besides the medical appointment (i.e. hair care or nail care appointments). Doing so will require a 14-day quarantine for the resident.
- **General:**
  - We continue to recruit volunteers to help us with the management of all of our visits, now and in the future. We are training volunteers to serve as HOSTS/HOSTESSES. *We invite family members who may be interested in helping connect residents with their families to register as a volunteer and help support this initiative.* If you or another family member is interested in volunteering, please reach out to Rose Hoffman, Director of Volunteer Services 724-588-9613 ext. 1135 or [rhoffman@sp1867.org](mailto:rhoffman@sp1867.org).
  - **We continue to post all of our Resident & Family Bulletins on our website ([www.stpauls1867.org](http://www.stpauls1867.org)).** Once posted, we notify family members via text message to their cell phones that a new bulletin is available. We invite you to add family members to the text distribution list by emailing Rita Clemente, VP of Community Relations at [rclemente@sp1867.org](mailto:rclemente@sp1867.org) and include the family member's name and cell phone number, and the resident's name and the location in which the resident resides.
  - If you have any questions regarding this communication or St. Paul's Plan of Action please contact one of our administrators: Tammy Lininger, The Villas; Dianna Jones, The Heritage, Jones Serenity Circle and Jones Serenity Lane; Mickie Chapman, The Ridgewood; or Rita Clemente, The Colony.