



ATTENTION ST. PAUL'S RESIDENTS AND FAMILY MEMBERS – The Villas, The Heritage, and The Ridgewood

8/21/2020 COVID-19 UPDATE – *please read this in its entirety.*

St. Paul's Senior Living Community, Greenville, PA, continues to adjust its action plan in response to information, recommendations and requirements shared by the Centers for Disease Control (CDC), Centers for Medicare and Medicaid Services (CMS) the Pennsylvania Department of Health (PA-DOH) and others. As you know, St. Paul's serves a fragile population and we have a responsibility to implement a plan of action to protect our population and our workforce. ***Please keep in mind that all of the steps we are taking are in the best interest of the health and safety of residents and staff.*** Also note, that our plan of action is subject to change as new information becomes available.

WEEKLY UPDATE:

- Once again, this week we are pleased to share that we have no new COVID-19 cases. We continue to test residents as indicated. Any positive cases will result in a Bulletin to residents, family members and team members.
- We are continuing our OUTSIDE VISITS for residents and families of the Ridgewood and The Heritage. We appreciate your cooperation in scheduling in advance on a weekly basis.
- In addition, appointments continue in the salons in The Heritage and Ridgewood. Residents are pleased to have access to these services.
- Again, we look forward to resuming OUTSIDE VISITS at The Villas according to the guidance of the PA Department of Health and will let you know as soon as that opportunity is available.
- We continue to recruit volunteers to help us with the management of all of our OUTSIDE VISITS, now and in the future. We are training volunteers to serve as HOSTS/HOSTESSES. ***We invite family members who may be interested in helping connect residents with their families to register as a volunteer and help support this initiative.*** If you or another family member is interested in volunteering, please reach out to Rose Hoffman, Director of Volunteer Services. You can reach Rose by calling 724-588-9613 ext. 1135 or emailing Rose at rhoffman@sp1867.org.
- **We continue to post all of our Resident & Family Bulletins on our website (www.stpauls1867.org).** **Once posted, we notify family members via text message to their cell phones that a new bulletin is available.** This process allows us to share information with families in a timely manner. We invite you to add family members to the text distribution list by emailing Rita Clemente, VP of Community Relations at rclemente@sp1867.org and include the family member's name and cell phone number, and the resident's name and the location in which the resident resides.
- We also use an email distribution list to share general communications and publications (i.e. newsletters) and invite you to join that list by emailing Teresa Findley, Director of Annual Giving at tfindley@sp1867.org.

OVER

- **The following guidance still applies:**
 - Inside family visits remain limited to End-of-Life visits.
 - We are transporting residents out for ESSENTIAL medical appointments ONLY.
 - ALL team members must continue to wear masks while on duty.
 - Residents should be wearing a mask when outside of their rooms or apartments as tolerated.
 - Visits through a glass door or window are still permitted – however, the door or window MUST remain closed.
 - Life Enrichment team members continue to coordinate video calls via Facetime or Skype. Please reach out to them to schedule a visit in advance.

As always, we encourage you to refer to the CDC, CMS and PA DOH websites for more information.

We continue to stress the importance of handwashing, social distancing and wearing a cloth mask when in public or unable to social distance and as the best defense in preventing the spread of COVID-19.

If you have any questions regarding this communication or St. Paul's Plan of Action please contact one of our administrators: Tammy Lininger, The Villas; Dianna Jones, The Heritage, Jones Serenity Circle and Jones Serenity Lane; Mickie Chapman, The Ridgewood; or Rita Clemente, The Colony.

Please monitor our website (www.stpauls1867.org) and Facebook page (stpaulsseniorlivingcommunity) for updated information as our guidelines are subject to change.