



ATTENTION ST. PAUL'S RESIDENTS AND FAMILY MEMBERS – The Villas, The Heritage, and The Ridgewood

7/30/2020 COVID-19 UPDATE – *please read this in its entirety.*

St. Paul's Senior Living Community, Greenville, PA, continues to adjust its action plan in response to information, recommendations and requirements shared by the Centers for Disease Control (CDC), Centers for Medicare and Medicaid Services (CMS) the Pennsylvania Department of Health (PA-DOH) and others. As you know, St. Paul's serves a fragile population and we have a responsibility to implement a plan of action to protect our population and our workforce. ***Please keep in mind that all of the steps we are taking are in the best interest of the health and safety of residents and staff.*** Also note, that our plan of action is subject to change as new information becomes available.

Weekly Update:

We have completed our plan, according to the PA Department of Health's guidelines, to relax some of our restrictions as they relate to visitation and our beauty shop services. Please note – our complete Plan for Reopening is available on our website. Visit <https://www.stpauls1867.org/contact/covid-19-updates> to view the document. It is important to know that according to Governor Wolf's plan - we must return to full visitor restrictions should Mercer County revert to a red phase under the Governor's Reopening Plan OR in the event of any positive cases identified in residents or team members.

• **Outside Visitation**

- Effective, Monday, August 3, 2020, residents are permitted to have family members visit in designated visitation areas. All visitation areas are outside. Alternate inside areas will be used during inclement weather. Visitation areas are as follows:
 - The Villas – one area is just to the left of the main entrance. A chat box located in this area has been built to provide safe social distancing for the resident and the family members. The second area is located in the Villas Fountain Courtyard.
 - The Heritage – one area is located at the north stairwell entrance just to the left of the Heritage entrance. This entrance will be used for all residents who live on the first, second and third floors. The second location is on the south end of the building just outside the courtyard of Jones Serenity Circle. This area will be used for residents who live in Jones Serenity Circle and Jones Serenity Lane.
 - The Ridgewood – visits will take place on the Sunshine Patio. This area can be accessed by parking in the lot near OD Anderson Pavilion on the south end of the building.
- Visits must be scheduled by calling the appropriate receptionist (The Villas, The Heritage and The Ridgewood) at least 24 hours in advance.
- Outside Visiting Hours for are as follows:
 - The Villas - Daily 9:00 a.m. to 11:00 a.m. and 2:00 p.m. to 4:00 p.m., and Mondays and Wednesdays from 6:00 p.m. to 8:00 p.m.
 - The Heritage - Daily 9:00 a.m. to 11:00 a.m. and 2:00 p.m. to 4:00 p.m., and Tuesdays and Thursdays from 5:00 p.m. to 7:00 p.m.

- The Ridgewood - Daily 9:00 a.m. to 11:00 a.m. and 2:00 p.m. to 4:00 p.m., and Mondays and Thursdays from 5:00 p.m. to 7:00 p.m.
- Residents are limited to one visit per week. We will only schedule one week at a time. The new visitation schedule begins each week on Thursdays. Families are welcome to call beginning each Thursday to schedule a visit for the next week.
- Visits are limited to 30 minutes. This timeframe allows us to provide visitation opportunities to all residents.
- Visits are limited to two family members or friends.
- All visitors must bring their own mask and wear the mask during the entire visit on our campus.
- Prior to your visit – ALL visitors must be screened at The Villas. The screening area is just inside The Villas front entrance.
- Please arrive to your visitation area no more than five minutes early. Earlier arrival will require you to wait in your vehicle.
- Following your screening, you'll be directed on how to connect with your Host/Hostess. Your Host/Hostess will then review visitation guidelines including social distancing, masks, and proper hand hygiene. In addition, the Host/Hostess will provide you with instruction on proper sanitization of the family visiting space to be completed when the visit is finished.
- **Beauty Shop Services**
 - Also, effective Monday, August 3, 2020 our beauticians will begin providing services on a scheduled basis.
 - Only one beautician will be in a shop at any given time.
 - Initially, we are prioritizing haircuts. Once cuts are completed throughout the buildings then the beauticians will move on to color and perm services.
 - Once the beauticians are caught up with all immediate needs they will revert to a revised schedule by appointment that accommodates only one beautician at a time in each shop.
- **Other Visiting Options**
 - Visits through a glass door or window are still permitted. Please remember, the door or window must remain closed.
 - Life Enrichment team members continue to coordinate video calls via Facetime or Skype. Please reach out to them to schedule a visit in advance.

If you have any questions regarding this communication or St. Paul's Plan of Action please contact one of our administrators: Tammy Lininger, The Villas; Dianna Jones, The Heritage, Jones Serenity Circle and Jones Serenity Lane; Mickie Chapman, The Ridgewood; or Rita Clemente, The Colony.

Please monitor our website (www.stpauls1867.org) and Facebook page (stpaulsseniorlivingcommunity) for updated information as our guidelines are subject to change.

Just a reminder - If you'd like to add other family members to our text distribution list please email Rita Clemente, VP of Community Relations at rclemente@sp1867.org and include the contact's name and cell phone number and the resident's name along with the location in which the resident resides.