



ATTENTION ST. PAUL'S RESIDENTS AND FAMILY MEMBERS – The Villas, The Heritage, and The Ridgewood

10/12/2020 COVID-19 UPDATE – *please read this in its entirety.*

St. Paul's Senior Living Community, Greenville, PA, continues to adjust its action plan in response to information, recommendations and requirements shared by the Centers for Disease Control (CDC), Centers for Medicare and Medicaid Services (CMS) the Pennsylvania Department of Health (PA-DOH) and others. As you know, St. Paul's serves a fragile population and we have a responsibility to implement a plan of action to protect our population and our workforce. ***Please keep in mind that all of the steps we are taking are in the best interest of the health and safety of residents and staff.*** Also note, that our plan of action is subject to change as new information becomes available.

WEEKLY UPDATE:

- Again, this week we are pleased to share that we have no new COVID-19 cases in nursing care or personal care. We continue to test residents as indicated. Any positive cases will result in a Bulletin to residents, family members and team members.
- **THE VILLAS ONLY:**
 - We have begun transitioning into step 3 of the PA Department of Health's guidance regarding loosening restrictions previously imposed by the Department and CMS. The steps as outlined by the PADOH are intended to strike a balance between protecting residents' physical health with their mental health. To say these are challenging times would be an understatement; however, we so appreciate the support and understanding of our residents and families. With case counts rising within the county, state and nation, we continue to exercise an abundance of caution and proceed slowly. Under step 3, the following adjustments are being made in our plan:
 - VISITATION:
 - Residents will be able to have INDOOR visitation although outdoor visitation is still preferred – weather permitting. Visits MUST be pre-scheduled during available visitation times with the receptionist.
 - Visits indoors are limited to designated locations that are considered “neutral zones” and not within the neighborhoods themselves.
 - Visits are limited to thirty (30) minutes. However, other arrangements can be made if visitors traveling longer distances.
 - Whereas visits have been limited to just once per week, visitation will be expanded to twice per week as the schedule allows. Again, our goal is to provide the opportunity for all our residents to have visitors. Should this change negatively impact our ability to provide this, we may have to make an adjustment to reinstate the weekly visit limit.
 - Visitors must be screened first at The Villas before proceeding to the designated location.
 - Once seated, visitors and residents must remain in their seats until the visit is concluded. Please do not move chairs at any time during a visit.
 - Visitors and residents MUST wear masks AT ALL TIMES during a visit.

- Most importantly, if a family member wishes to bring something in to give the resident during a visit, we ask that you give it to a team member to pass on to the resident. The same applies if a resident wishes to give the family member something. We ask that visitors and residents DO NOT pass items directly to each other. Social distancing MUST be maintained during the visit.
- Please keep in mind that failure to comply with these guidelines may impact future visitation.
- In-room visits remain limited to End-of-Life/Compassionate care situations.
- Visits through a glass door or window are still permitted – however, the door or window MUST remain closed.
- Life Enrichment team members continue to coordinate video calls via Facetime or Skype. Please reach out to them to schedule a visit in advance.
- ***We continue to recruit volunteers to help us with the management of all of our scheduled visits, now and in the future. We are training volunteers to serve as HOSTS/HOSTESSES. We invite family members who may be interested in helping connect residents with their families to register as a volunteer and help support this initiative. If you or another family member is interested in volunteering, please reach out to Rose Hoffman, Director of Volunteer Services. You can reach Rose by calling 724-588-9613 ext. 1135 or emailing Rose at rhoffman@sp1867.org. PLEASE NOTE: ROSE HOFFMAN WILL BE RETIRING AT THE END OF OCTOBER. WENDY VAGHNN HAS BEEN HIRED TO ASSUME THE ROLE OF VOLUNTEER SERVICES DIRECTOR. As this transition continues over the next few weeks, we will share more information to introduce Wendy and provide her contact information.***
- DINING & ACTIVITIES:
 - We have begun to offer a more open schedule with dining times at the Villas, we will encourage socially distanced dining in the dining rooms for residents.
 - Activities off neighborhood will be offered for residents while social distancing and wearing masks. Life Enrichment outings are permitted for residents unexposed to COVID-19.
- **We continue to post all of our Resident & Family Bulletins on our website (www.stpauls1867.org). Once posted, we notify family members via text message to their cell phones that a new bulletin is available.** This process allows us to share information with families in a timely manner. We invite you to add family members to the text distribution list by emailing Rita Clemente, VP of Community Relations at rclemente@sp1867.org and include the family member's name and cell phone number, and the resident's name and the location in which the resident resides.

If you have any questions regarding this communication or St. Paul's Plan of Action please contact one of our administrators: Tammy Lininger, The Villas; Dianna Jones, The Heritage, Jones Serenity Circle and Jones Serenity Lane; Mickie Chapman, The Ridgewood; or Rita Clemente, The Colony.

Please monitor our website (www.stpauls1867.org) and Facebook page (stpaulsseniorlivingcommunity) for updated information as our guidelines are subject to change.