



**ATTENTION: Residents, Family Members and Team Members of *The Heritage and The Ridgewood and Without Walls* team members who work in either of these buildings.**

**11-12-2020 COVID-19 UPDATE** – *please read this in its entirety.*

St. Paul's Senior Living Community, Greenville, PA, continues to adjust its action plan in response to information, recommendations and requirements shared by the Centers for Disease Control (CDC), Centers for Medicare and Medicaid Services (CMS) the Pennsylvania Department of Health (PA-DOH) and others. As you know, St. Paul's serves a fragile population and we have a responsibility to implement a plan of action to protect our population and our workforce. ***Please keep in mind that all of the steps we are taking are in the best interest of the health and safety of residents and staff.*** Also note, that our plan of action is subject to change as new information becomes available.

### **IMPORTANT**

Today, we were notified that another essential third-party health care worker, who had recently been in The Heritage and The Ridgewood providing services, tested positive for COVID-19. Given the timeframe we are acting with an abundance of caution. THEREFORE, EFFECTIVE IMMEDIATELY THE FOLLOWING PROCEDURES IN OUR PLAN OF ACTION APPLY TO **ALL OF THE HERITAGE AND ALL OF THE RIDGEWOOD.**

- All non-essential services including VISITATION and beauty and barber services are suspended. ***This suspension takes effect immediately and applies to ALL residents in The Heritage and Ridgewood.***
- Dining services will adjust accordingly.
- Activities are suspended till further notice.
- ALL of The Heritage and ALL of The Ridgewood are now categorized as "Yellow Zones." Enhanced personal protective equipment, such as N95 masks, gowns, face shields, etc., is now being required in designated Yellow Zones.
- Ongoing team member education is in place to reiterate the proper use of personal protective equipment, navigation between neighborhoods only when necessary, navigation within the building outside of resident areas when necessary, etc.
- These procedures are being reviewed with a consultant, engaged by the PA-DOH.
- We will continue our ongoing testing on a weekly basis for all residents and staff. We will adjust this frequency based on guidance as outlined by CMS and PA DOH.

We are saddened by this development; however, the well-being of our residents and team members continues to be our main priority.

We will be sending out additional correspondence regarding this matter as it becomes available along with the results of our tests.

If you have any questions regarding this communication or St. Paul's plan of action please contact Robin Knight, VP of Personal Care Services, Mickie Chapman, Administrator of The Ridgewood, Dianna Jones, Administrator of The Heritage.