



ATTENTION: Residents, Family Members and Team Members of *The Heritage and The Ridgewood and Without Walls* team members who work in either of these buildings.

10/26/2020 COVID-19 UPDATE – *please read this in its entirety.*

St. Paul's Senior Living Community, Greenville, PA, continues to adjust its action plan in response to information, recommendations and requirements shared by the Centers for Disease Control (CDC), Centers for Medicare and Medicaid Services (CMS) the Pennsylvania Department of Health (PA-DOH) and others. As you know, St. Paul's serves a fragile population and we have a responsibility to implement a plan of action to protect our population and our workforce. ***Please keep in mind that all of the steps we are taking are in the best interest of the health and safety of residents and staff.*** Also note, that our plan of action is subject to change as new information becomes available.

IMPORTANT

Today, we were notified that an essential third-party health care worker, who had recently been in The Heritage and The Ridgewood providing services, tested positive for COVID-19. Given the timeframe and consistent with their symptoms we have been advised by the PA-DOH consultants, that we act with an abundance of caution. THEREFORE, EFFECTIVE IMMEDIATELY THE FOLLOWING PROCEDURES IN OUR PLAN OF ACTION APPLY TO THE HERITAGE 1ST, 2ND AND 3RD FLOORS AND ALL OF THE RIDGEWOOD. Jones Serenity Circle and Jones Serenity Lane are NOT impacted by these procedures except for bullet number three as it relates to visitation and beauty and barber services.

- We will immediately conduct testing on residents who reside on the 1st, 2nd and 3rd floors of The Heritage and The Ridgewood. In the event that a resident's test result comes back positive, they and their designated representative will be personally notified by us.
- Testing of ALL Heritage and Ridgewood team members will be conducted Tuesday, 10-27-2020.
- All non-essential services including VISITATION and beauty and barber services are suspended for at least 14 days. ***This suspension takes effect immediately and applies to ALL residents in The Heritage and Ridgewood.***
- Dining will revert to tray service to each resident's apartment.
- Activities are suspended till further notice.
- Affected areas (Heritage 1st, 2nd, and 3rd floors and The Ridgewood), are now categorized as "Yellow Zones" and the following practices apply:
 - a. Enhanced personal protective equipment, such as N95 masks, gowns, face shields, etc., is now being required in designated Yellow Zones.

- b. Team members in Jones Serenity Lane and Jones Serenity Circle are now to wear safety goggles or a face shield.
- Ongoing team member education is in place to reiterate the proper use of personal protective equipment, navigation between neighborhoods only when necessary, navigation within the building outside of resident areas when necessary, etc.
- These procedures have been reviewed with a consultant, engaged by the PA-DOH.
- The frequency of ongoing testing, if needed, will be determined as outlined by CMS and PA-DOH guidance.

We are saddened by this development; however, the well-being of our residents and team members continues to be our main priority.

We will be sending out additional correspondence regarding this matter as it becomes available along with the results of our tests.

If you have any questions regarding this communication or St. Paul's plan of action please contact Robin Knight, VP of Personal Care Services, Mickie Chapman, Administrator of The Ridgewood, Dianna Jones, Administrator of The Heritage.