



ATTENTION: HERITAGE AND RIDGEWOOD RESIDENTS, FAMILY MEMBERS AND TEAM MEMBERS

IMPORTANT – 3/30/2021 COVID-19 UPDATE – *please read this in its entirety.*

St. Paul's Senior Living Community, Greenville, PA, continues to adjust its action plan in response to information, recommendations and requirements shared by the Centers for Disease Control (CDC), Centers for Medicare and Medicaid Services (CMS) the Pennsylvania Department of Health (PA-DOH) and others. As you know, St. Paul's serves a fragile population and we have a responsibility to implement a plan of action to protect our population and our workforce. ***Please keep in mind that all of the steps we are taking are in the best interest of the health and safety of residents and staff.*** Also note, that our plan of action is subject to change as new information becomes available.

We have modified our visitation hours for the Easter weekend as follows:

- **Easter Saturday – 9:00 a.m. to 11:00 a.m. and 1:00 to 4:00 p.m.**
- **Easter Sunday - 9:00 a.m. to 11:00 a.m. and 1:00 to 4:00 p.m.**
- **Compassionate care visits should be scheduled with the receptionist if outside of these visitation times.**
- Visitors are now welcome to bring a pet. Pets must be on a leash and the pet's vaccination record must be on file in the administration office. In addition, proper hand hygiene should be completed by the resident prior to the visit with the pet and immediately following the visit.
- Following the holiday weekend, visitation will return to our regular hours:
 - Monday through Friday from 9:00 to 11:00 a.m. and 2:00 to 4:00 p.m.
 - Tuesdays and Thursdays from 5:30 to 7:00 p.m.
 - Saturdays and Sundays from 1:00 to 4:00 p.m.
- Other guidelines to keep in mind are:
 - Prior to any visit, visitors must complete a Covid-19 screening in The Heritage or Ridgewood lobby. First-time visitors using the screening kiosks will be required to register at the kiosk.
 - Please do not visit if you are sick.
 - Visits should be limited to three visitors per resident at one time.
 - Visitors may only visit one resident during a particular visitation (the resident in which you plan to visit is identified during the screening process).
 - Remember to screen each time you visit. If you visit in the morning and again in the afternoon you must screen twice.
 - During the visit, both the resident and the visitors are to remain masked at all times.
 - According to the guidance, residents who are vaccinated will now have opportunities for physical contact with loved ones. This contact should be limited

and brief and social distancing protocols should be followed when not engaged in such contact.

- Hand hygiene for both the resident and the visitors before, during and after the visit is critical.
- Visitors are not permitted in the dining rooms or other common areas.
- Visits are not permitted if the resident is quarantined or under transmission-based precautions
- Visits for residents who are not vaccinated must be scheduled through the receptionist and will be held in a designated area with both parties masked and socially distanced.
- In addition, while the positivity rate remains below 10% we are permitting residents to leave the building. We ask that you use sincere discretion as to the importance of the trip since there continues to be some transmission risks. Masking, social distance, and hand hygiene are required.

We are thankful that we can continue to offer visitation at The Heritage and at The Ridgewood and as always will keep you apprised of any changes. This continues to be a very fluid and ever-changing situation and we appreciate your patience and cooperation as we navigate through these uncharted waters.

If you have any questions regarding this communication or St. Paul's plan of action please contact Dianna Jones, Administrator at The Heritage or Mickie Chapman, Administrator at The Ridgewood.