



ATTENTION CLIENTS/FAMILIES OF CLIENTS OF WITHOUT WALLS

6/4/2020 COVID-19 PLAN OF ACTION – *please read this in its entirety.*

St. Paul's Senior Living Community, Greenville, PA, continues to adjust its action plan in response to information, recommendations and requirements shared by the Centers for Disease Control (CDC), Centers for Medicare and Medicaid Services (CMS) the Pennsylvania Department of Health (PA-DOH) and others. As you know, St. Paul's serves a fragile population and we have a responsibility to implement a plan of action to protect our population and our workforce. ***Please keep in mind that all of the steps we are taking are in the best interest of the health and safety of residents, clients and staff.*** Also note, that our plan of action is subject to change as new information becomes available.

- Since March 12, 2020, St. Paul's has been under strict guidelines and restrictions issued by the PA DOH, CMS and the CDC. At this time, no restrictions have been lifted for the St. Paul's community nor do we anticipate any changes as counties open up. Visiting is still restricted. Client appointments in the community are still limited to essential appointments only. Safeguards such as social distancing, wearing masks, screening team members and encouraging washing hands or using hand sanitizer all continue to be part of our daily life. All staff including our Without Walls care givers working on campus are being screened daily prior to their shift. All WOW staff working off campus (in clients' homes) are self-screening and reporting each day prior to their shift. Self-screening questions include the following:
 1. Are you practicing social distancing with others with the exception of those that you reside in the same household with? ____ Yes ____ No ____ If you answer "No" call the WOW office.
 2. In the last 14 days, have you had "close" contact with someone self-quarantining due to a potential exposure to COVID-19. ____ Yes ____ No If you answer "Yes" call the WOW office.
 3. In the last 14 days, have you had "close" contact with someone with a confirmed diagnosis of COVID-19. ____ Yes ____ No If you answer "Yes" call the WOW office.
 4. In the past 24 hours have you had a fever of 100 or greater? __ YES __ NO - NOTE MUST BE FEVER FREE **WITHOUT** MEDICATION, such as Tylenol – If you answer "Yes" call the WOW office.
 5. Do you have any NEW or UNEXPLAINED respiratory symptoms including cough, shortness of breath, difficulty breathing, fever, chills, muscle pain, sore throat, new loss of taste or smell? ____ No ____ Yes – If you answer "Yes" call the WOW office.
 6. Do you work as a paid employee anywhere other than at St. Paul's __ Yes __ No
If yes, are you wearing a mask and practicing social distancing while at work? ____ Yes ____ No - If you answer "NO" call the WOW office.
- ***Any WOW care giver working off campus in a client's home whose answer to one of these questions directs them to contact the WOW office must do so prior to reporting to their Client's home for an appointment.***

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- WOW care givers are to report any change in client conditions to the office immediately including fevers and respiratory symptoms. Should a change be noted in the client's condition, the client or family member is directed to contact their primary care physician for further instruction.
- Please remember, if a client entertains visitors in their home or is active out and about in the community, they are at higher risk of contacting the virus in which case puts our staff at greater risk when caring for them in their homes. With this in mind, we suggest that clients wear a mask when in public, maintain social distances, and avoid sick people and large crowds.
- Although we acknowledge the fact that Mercer county goes GREEN effective June 5, 2020 and northwest Pennsylvania and northeast Ohio have already opened up, we know that the restrictions for senior communities and services will be the very last to loosen up. Considering this fact, we appreciate your patience and cooperation as our administrative team continues to monitor daily information about the results of the opening up process and how according to regulators the information translates to long term care communities like St. Paul's. In addition, our team is committed to exploring what opening up at St. Paul's looks like within the regulatory guidelines. We anticipate that the next 2-3 weeks will give us more information about these results and the impact that the greater community having opened potentially has on St. Paul's.
- We realize that the decisions our team makes affect the daily lives of our clients and their families. Please know that all of our decisions are discussed thoroughly and never taken lightly. We recognize and appreciate individual questions and concerns and apply them to the greater population in this case knowing that whatever we do in response to this virus potentially affects all of our residents, clients and team members. We deeply appreciate your trust and patience as we continue through this journey.
- Lastly, many of you have provided positive feedback about the WOW workers in your homes. We invite you to recognize your WOW worker by visiting our website (www.wow2012.org) and submit a Caring Heart. There is a link on the top right-hand corner of our homepage called "Staff Recognition" that leads you to a simple form to complete. We love hearing about the good things our team members do to make life a little better or easier for our clients and are happy to share Caring Hearts we've received with respective WOW workers.

ADDITIONAL INFORMATION

As always, we encourage you to refer to the CDC, CMS and PA DOH websites for more information.

We continue to stress the importance of handwashing as this is the number one way to prevent the spread of COVID-19 and Influenza.

If you have any questions regarding this communication or St. Paul's Without Walls Plan of Action please contact Michelle O'Malley, Staff and Client Development Coordinator or Rita Clemente, VP of Community Relations at 724-589-4740.

Please monitor our website (www.stpauls1867.org) and Facebook page (stpaulsseniorlivingcommunity) for updated information.